



SMS-plugin.com

SMS Plugin for WooCommerce Manual

v1.0.0

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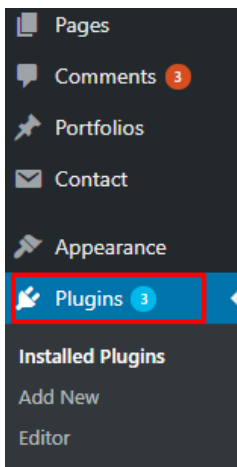
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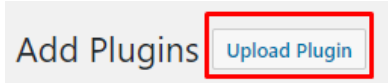
Installation

To install the SMS Plugin for WooCommerce please follow the steps below:

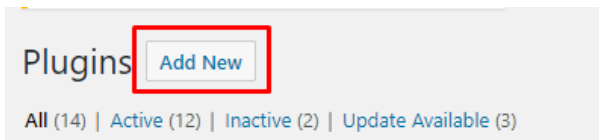
1. Click on the "Plugins" menu item on the left



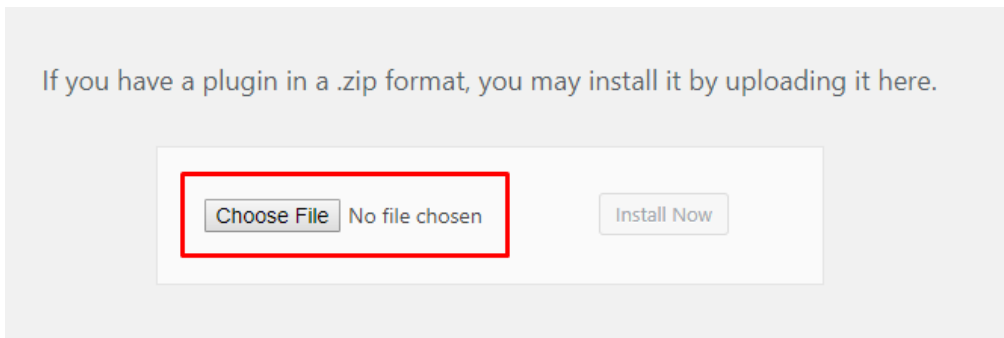
2. Click on the "Add New" button



3. Click on the "Upload Plugin" button



4. Click on the "Choose File" button

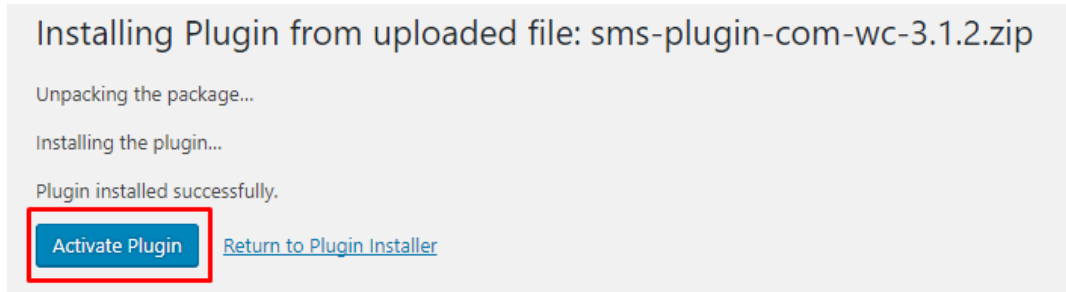


5. Select the downloaded sms-plugin-com.zip file for your WooCommerce version and then, Click on the "Install Now" button

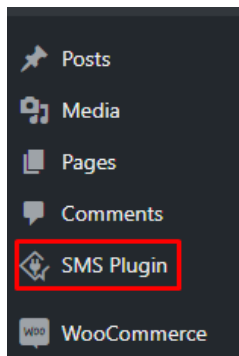
If you have a plugin in a .zip format, you may install it by uploading it here.



6. After the plugin is installed, click on the "Activate Plugin" button



7. After the plugin is activated click on top level menu "SMS Plugin" to the left



8. You see the plugin configuration page. Here you may modify the plugin settings

SMS Plugin

Account Actions History

Account Info


Balance: **37** sms

API Key: ?

Username * ?

Password * ?

About SMS Plugin for WooCommerce

 **sms-plugin.com**

SMS Plugin for WooCommerce v1.0.0
by [SMS Plugin](#)
To use this module, please create an account [here](#)
Frequently Asked Questions (FAQ) [here](#)

SMS Plugin for WooCommerce is an add-on that allows you send SMS notifications to your customers and to the site Administrator about order status changes and new orders. SMS Plugin for

Configuration

Account Info Tab

In order to be able to use SMS Plugin you need to have an active account. If you don't have one please create an account [here](#). After installation you will be able to see the "SMS Plugin" menu item on the Wordpress administration area main menu. Go on and click it. You are now able to see the SMS Plugin configuration page. The configuration page is divided into 3 main sections (Fig.1). At the top is the TABS area, right below is the TAB CONTENT area and to the right is the Plugin info area. The TAB area has 3 tabs namely "Account", "Actions" and "History". Each of the tabs when clicked shows different tab content which contains different set of plugin configuration settings.

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WooCommerce

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Users

Tools

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Collapse menu

SMS Plugin

Account Actions History

Account Info

Balance: **37** SMS

API Key: xxxxxxxxxxxxxxxx ?

Get Key Reset Key

Username * Username ?


Password * Password ?

Send SMS

Sender * Name ?

PLUGIN INFO

About SMS Plugin for WooCommerce

 **sms-plugin.com**

SMS Plugin for WooCommerce v1.0.0 by [SMS Plugin](#)

To use this module, please create an account [here](#)

Frequently Asked Questions (FAQ) [here](#)

SMS Plugin for WooCommerce is an add-on that allows you send SMS notifications to your customers and to the site Administrator about order status changes and new orders. SMS Plugin for WooCommerce allows Administrator SMS notifications for customer sign-ups and on-demand SMS messages to any international mobile phone number

Fig.1 - The SMS Plugin configuration page

The Account tab contains two panels. At the top there is the Account Info panel and below it there is the Send SMS panel (Fig.2).

SMS Plugin

Account

Actions

History

Account Info ACCOUNT INFO PANEL

Balance: **37** sms

API Key: ?

Username * ?

Password * ?

Send SMS SEND SMS PANEL

Sender * ?

Recipient * ?

Encoding ?

Text *

Fig.2 - The Account tab panels

Each of the fields contained in the panels at any of the three tabs, has a black circle with a white questionmark to the right. Hover your mouse over the circle and an info balloon will pop up. This info balloon contains information about the purpose of the field next to it.

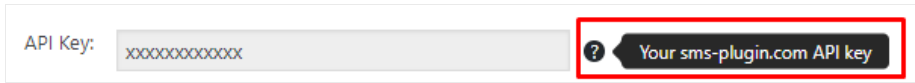


Fig.3 - The info balloon

Account Setup

In order to be able to use the SMS Plugin you need to insert your account info to the "Username" and "Password" fields and get an API key. Insert your username and password in the corresponding fields and click on the "Get Key" button. If your credentials are correct will see an info balloon informing you that your API key has been fetched (Fig.4) otherwise you will see an info balloon informing you that your username and/or password is incorrect (Fig.5).

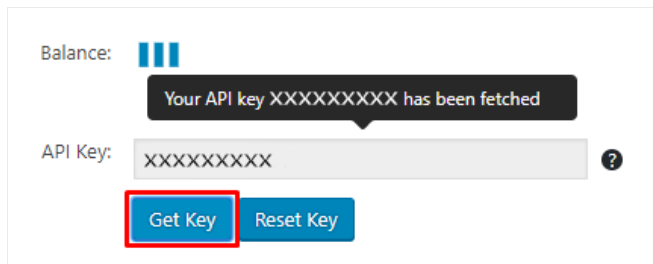


Fig.4 - Get an API Key

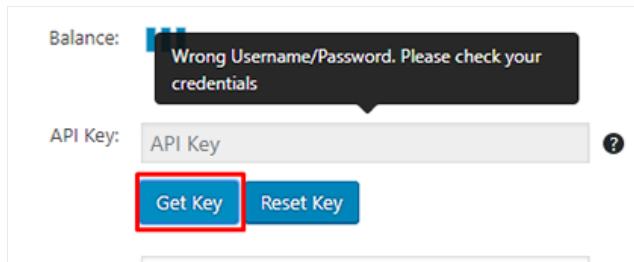


Fig.5 - Wrong credentials info balloon

If you wish to reset your key insert your credentials and click the "Reset Key" button. You will see an info balloon informing you that your key has been reset and saved (Fig.6).

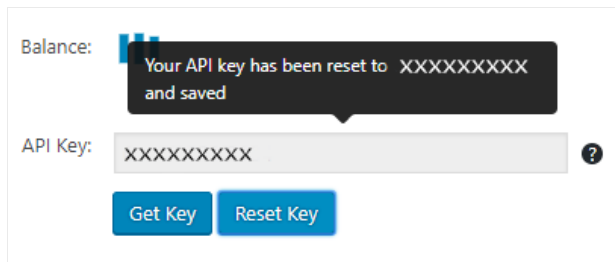


Fig.6 - Reset key info balloon

If you have successfully got or reset your key you will be able to see your remaining balance in a red circle just above of your API key (Fig.7).

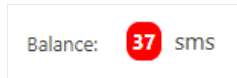


Fig.7 - Your remaining balance

Send SMS panel

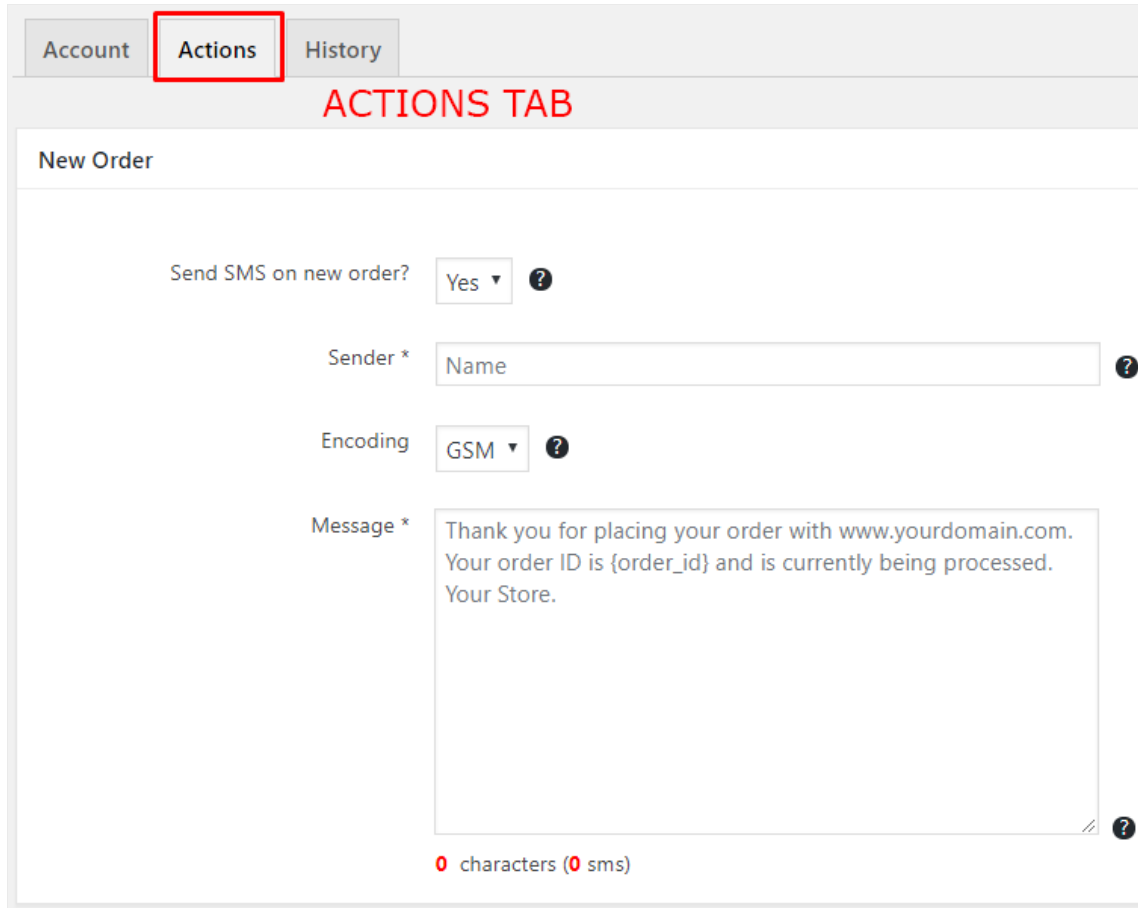
You can use the Send SMS Panel (Fig.8) in order to send SMS to any mobile in the world. In order to do so enter Your name in the "Sender". For the Sender field you can enter up to 16 numeric or up to 11 alphanumeric fields (Names over 16 numeric or 11 alphanumeric characters characters will be cut out). Then enter the mobile phone number you wish to send message to in the "Recipient" field. Select the SMS encoding type from the drop-down. Please note that for GSM encoding you may enter up to 157 characters per SMS and for UCS encoding you may enter up to 67 characters per SMS. Enter your SMS text in the "Text" field. Here you can enter up to 918 characters. Lengthy texts (over 160 characters for GSM encoding and 70 characters for UCS encoding) may incur additional charges. Below the "Text" area you can see a character and SMS counter. These counters increase as you type and will inform you about the size of your SMS message. When you have finished click on the "Send" button at the bottom of the panel to send your message to the Recipient.

A screenshot of a web form titled "Send SMS". The form has four main input fields: "Sender *", "Recipient *", "Encoding", and "Text *". The "Sender" field contains "SMSPlugin". The "Recipient" field contains "69XXXXXXXX". The "Encoding" dropdown is set to "GSM". The "Text" field contains "Hello from SMS Plugin!". Below the text field is an "SMS COUNTER" showing "23 characters (1 sms)". At the bottom is a blue "Send" button. There are four callout boxes with question marks providing instructions: 1. "The SMS sender. You can enter upto 16 numeric or 11 alphanumeric characters. Names over 16 numeric or 11 alphanumeric characters characters will be cut out". 2. "The SMS recipient. Must be a valid mobile phone number". 3. "The SMS encoding. GSM encoding = 157 characters per sms (some special characters may count for 2 characters), UCS = 67 characters per sms". 4. "The SMS message. Max 918 characters. Lengthy texts (over 160 characters for GSM encoding and 70 characters for UCS encoding) may incur additional charges".

Fig.8 - Send an SMS

Actions Tab

The Actions tab (Fig.9) contains three panels. The New Order, Order Status and Additional Settings panel.



The screenshot shows a web interface with three tabs: 'Account', 'Actions', and 'History'. The 'Actions' tab is selected and highlighted with a red box. Below the tabs is a header 'ACTIONS TAB' in red. The main content area is titled 'New Order' and contains the following form elements:

- 'Send SMS on new order?' with a dropdown menu set to 'Yes' and a help icon.
- 'Sender *' with a text input field containing 'Name' and a help icon.
- 'Encoding' with a dropdown menu set to 'GSM' and a help icon.
- 'Message *' with a text area containing the text: 'Thank you for placing your order with www.yourdomain.com. Your order ID is {order_id} and is currently being processed. Your Store.' and a help icon.

At the bottom of the form, there is a status indicator: '0 characters (0 sms)'.

Fig.9 - The Actions tab

New Order panel

The New Order panel (Fig.10) has a group of settings that allow you to send SMS to your customers as soon as they place a new order. At the top there is the "Send SMS on new order?" drop-down which allows you to set whether an SMS will be sent to your customer when a new order is placed. Below is the Sender name, that is the name that will appear as the sender of the SMS. You can enter up to 16 numeric or up to 11 alphanumeric fields (Names over 16 numeric or 11 alphanumeric characters characters will be cut out). Select the SMS encoding type from the drop-down. Please note that for GSM encoding you may enter up to 157 characters per SMS and for UCS encoding you may enter up to 67 characters

per SMS. For the SMS Message you can type up to 918 characters. This is the default message that will be sent to all customers upon checkout. There are some default keywords you may use in your text. You can use {first_name} for Firstname, {last_name} for Lastname, {user_email} for EmailAddress, {total} for Order's Total Price, {currency_code} for the Currency, {order_id} for Order Number and {order_status} for the Order's Status.

Fig.10 - The

New Order panel

Order Status panel

The Order Status panel (Fig.10) allows you to notify your customers upon order status change. For example you may notify your customers when their order Status changes from "Processing" to "Completed". Again at the top there is the "Send SMS on order status change?" drop-down which allows you to set whether an SMS will be sent to your customer when his/her order's status is changed. Below is the Sender name that will appear as the sender of the SMS. You can enter up to 16 numeric or up to 11 alphanumeric fields (Names over 16 numeric or 11 alphanumeric characters characters will be cut out). Select the SMS encoding type from the drop-down. Please note that for GSM encoding you may enter up to 157 characters per SMS and for UCS encoding you may enter up to 67 characters per SMS. For the SMS Message you can type up to 918 characters. This is the default message that will be sent to all customers when order status is changed. The keywords you may use in your text are {first_name} for Firstname, {last_name} for Lastname, {user_email} for EmailAddress, {total} for Order's Total Price, {currency_code} for the Currency, {order_id} for Order Number and {order_status} for the Order's Status.

Order Status

Send SMS on order status change? Yes ▾ ? Send SMS to customer on order status change?

Sender * ? The SMS sender. You can enter upto 16 numeric or 11 alphanumeric characters. Names over 16 numeric or 11 alphanumeric characters will be cut out

Encoding GSM ▾ ? The SMS encoding. GSM encoding = 157 characters per sms (some special characters may count for 2 characters). UCS = 67 characters per sms

Message *

? Your Message Content, (Max 918 characters. Text over 160 characters may incur multiple credit charges). Enter your default message. You can use {first_name} for Firstname, {last_name} for Lastname, {user_email} for EmailAddress, {total} for Order's Total Price, {currency_code} for the Currency, {order_id} for Order Number and {order_status} for the Order's Status.

Fig.11 - The Order Status panel

Additional Notification Settings panel

The Additional Notification Settings panel (Fig.11) allows you to notify your e-shop administrator when a new user signs-up (account registration), a new order is placed or an order's status is changed. First from the top you may use the "Notify Admin?" drop-down to select whether the administrator will be notified at all or not. If you select that you want to notify administrator you need to enter his/her mobile phone number at the "Admin mobile No *" field. Then select the SMS encoding type for all administrator notifications, from the drop-down. Again note that for GSM encoding you may enter up to 157 characters per SMS and for UCS encoding you may enter up to 67 characters per SMS. Next is the "Notify admin on new account registration" checkbox. If you select this you must enter the corresponding text just below this checkbox. This is the message that will be sent to the administrator each time a customer signs up. The keywords available are the same as before but the most relevant are: {first_name} for Firstname, {last_name} for Lastname, {user_email} for Email Address. Then the "Notify admin when customer checkouts" checkbox allows you to notify the administrator when a customer checks out. You may set the message for this notification in the textarea immediately below. A good example for this notification is: "{first_name} {last_name} (email: {user_email}) has placed an order (id: {order_id}) with amount {total} {currency_code}". Next the "Notify admin when order status changes" checkbox follows. You may enter the corresponding message in the textarea below. A good example for this notification is "{first_name} {last_name}'s (email: {user_email}) order (id: {order_id}) has changed to {order_status}".

Additional Notification Settings

Notify Admin? Yes ? Select whether administrator will be notified

Admin mobile No * Mobile ? The Administrator mobile phone number

Encoding GSM ? The SMS encoding. GSM encoding = 157 characters per sms (some special characters may count for 2 characters), UCS = 67 characters per sms

Notify admin on new account registration ? Check this box if you want the Administrator to be notified by SMS every time a new customer signs up

New Account Message *
New account registration: {first_name} {last_name}, email: {user_email}

Notify admin when customer checkouts ? Check this box if you want the Administrator to be notified by SMS every time a customer checks out

Customer Checkout Message *
{first_name} {last_name} (email: {user_email}) has placed an order (id: {order_id}) with amount {total} {currency_code}

Notify admin when order status changes ? Check this box if you want the Administrator to be notified by SMS every time an order status is changed

Order Status Change Message *
{first_name} {last_name}'s (email: {user_email}) order (id: {order_id}) has changed to {order_status}

Your Message Content, (Max 918 characters, Text over 160 characters may incur multiple credit charges). Enter your default message. You can use {first_name} for Firstname, {last_name} for Lastname, {user_email} for EmailAddress, {total} for Order's Total Price, {currency_code} for the Currency, {order_id} for Order Number and {order_status} for the Order's Status.

Fig.12 - The Additional

Notification Settings panel

History Tab

The History tab is a table that lists all the SMS sent from your e-shop. The History table has columns such as the SMS ID, Datetime sent, Sender name, Recipient mobile phone, Message content, SMS status (Sent, Delivered, Failed, Insufficient Balance) and Order ID. At the top left corner you can see the "Search" box. Inside the search box and to the left there is a little calendar icon. If you click on this icon a calendar will pop out that will allow you to select a specific date to search for SMS messages (Fig.14). After you select a date from the calendar, click on the search button. Your SMS list is filtered and displays the messages that were sent on this specific date. You may also type any text to search all table columns, whether it is a Recipient mobile phone number or a word in the Message content. At the top right corner there is a "Download CSV" button. If you click on this button a window will pop up that allows you to save your SMS History list in a .csv file. Select the location you wish to save your .csv list and click the save button.

The screenshot displays the 'History Tab' interface. At the top, there are navigation tabs for 'Account', 'Actions', and 'History'. Below the tabs, the title 'HISTORY TAB' is centered. On the left, there is a search box with a calendar icon and a 'Search' button. On the right, there is a 'Download CSV' button. Below these controls is a pagination bar showing '9 items' and navigation arrows. The main content is a table with the following columns: ID, Datetime sent, Sender, Recipient, Message, Status, and Order ID. The table contains five rows of SMS messages. At the bottom right, there is another pagination bar showing '9 items' and navigation arrows.

ID	Datetime sent	Sender	Recipient	Message	Status ▲	Order ID
141846318	2017-12-21 09:57:02	SMS Plugin WooCommerce Demo	1234567890	Jon Doe's (email: jon@example.com) order (id: 45) has changed to On-hold	Delivered	45
141846319	2017-12-21 09:57:02	SMSPlugin	1234567890	Your order # 45 has been marked as On-hold. Thanks for shopping at www.yourdomain.com	Delivered	45
141846320	2017-12-21 09:57:03	SMS Plugin WooCommerce Demo	1234567890	Jon Doe (email: jon@example.com) has placed an order (id: 45) with amount 18.00 EUR	Delivered	45
141846321	2017-12-21 09:57:03	SMSPlugin	1234567890	Thank you for placing your order with www.yourdomain.com. Your order ID is 45 and is currently being processed. Your Store.	Delivered	45
141846857	2017-12-21 10:01:55	SMS Plugin WooCommerce Demo	1234567890	New account registration: Mike Customer, email: mike@example.com	Delivered	0

Fig.13 - The History Tab

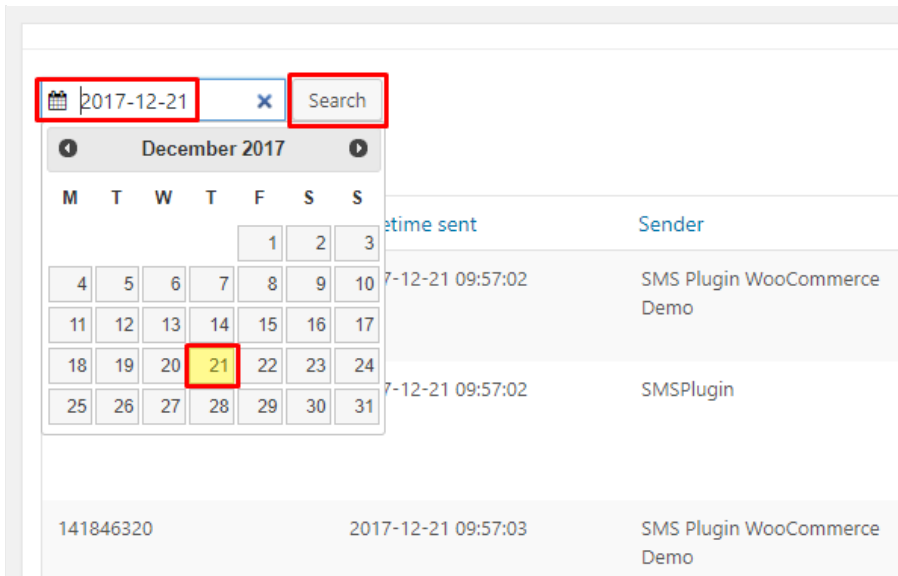


Fig.14 - The Search box calendar

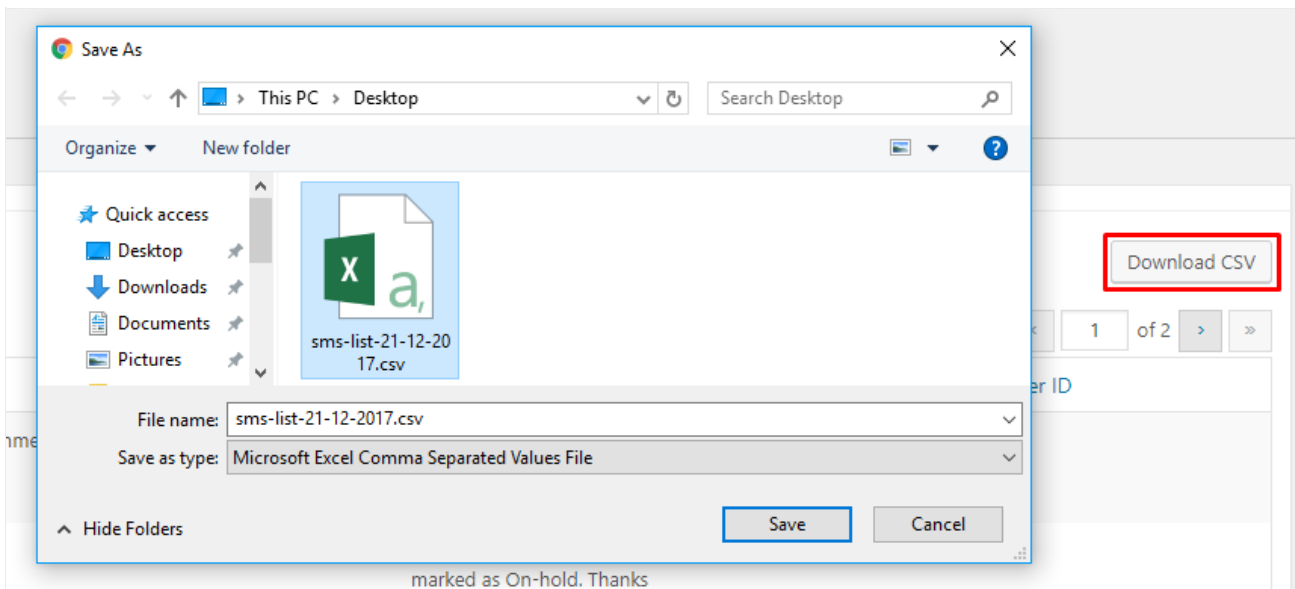


Fig.14 - The Download CSV button